



Public Administration

लोक प्रशासन 2009

TIME - 3 HOURS

MAXIMUM MARKS: 150

Note: i) Attempt five questions. All questions carry equal marks. Question number 1 is compulsory. Answer any two questions from Part I and two questions from Part II. The parts of the same questions must be answered together and must not be interposed between answers to other questions. ii) In case of any discrepancy in the English and Hindi versions, English version will be taken as final.

नोट :) पाँच प्रश्न हल करें। सभी के अंक समान हैं। प्रश्न संख्या 1 अनिवार्य है। भाग 1 से दो प्रश्न तथा भाग 2 से दो प्रश्न का उत्तर दें। एक प्रश्न के सभी अंशों का उत्तर एक साथ दें। एक प्रश्न के अंशों का उत्तर दूसरे प्रश्न के अंशों के मध्य न ले जाये। ii) यदि अंग्रेजी एवं हिन्दी विवरण में कोई विसंगति हो, तो अंग्रेजी विवरण अंतिम माना जाएगा।

1. Write notes on any four of the following:

- (a) "Organisation is a system of consciously coordinated activities or forces of two or more persons."
 - b) "Public and Private Administrations are the two species of the same genus, but they also have special values and techniques of their own."
 - c) "Truly comparative administrative studies are empirical, nomothetic and ecological." In this perspective, examine the current status of Comparative Public Administration.
 - d) "The rise of Prime Minister's Secretariat and the Cabinet Secretariat in India during the past three decades is an indication of the growing centralisation of policy and decisional authority in the position of the Prime Minister."
- Examine.
- e) 'Citizen's charter is the most important innovation in the context of promotion of customer-orientation of Administration'. Discuss.
 - f) "Though India emerged as a sovereign state after independence, the administrative system remained the same as was during the British Period".

PART - I

- 2. Trace the origin of Ombudsman in India and comment on its working.
- 3. "All policy-making is decision-making, but all decision making is not policy-making". Elaborate. How does a policy emanate and what course does policy-making in government follow?
- 4. Critically examine the model of Max Weber and Chester I Barnard with reference to 'bureaucratic authority'.

IAS/UPPCS/BPSC

U-135, Ground Floor 2nd Floor, Vikas Marg, Baba Complex, Near Laxmi Nagar Metro Station Gate No. 3, Shakarpur, Delhi-92

Contact No. 8447386765, 9718054084

PART-II

5. "In the Chief Secretary, the State Government has an officer whose counterpart does not obtain in the Union Government."

Elucidate.

6. Critically comment on Riggsian Prismatic Sala model of administration of developing societies. To what extent Indian administrative system exhibits prismatic characteristics?

7. Discuss the major problems of management and working of Public Sector Undertakings in India. Give suggestions in the light of liberalization policy to improve their performance.